

The Complete Blind Service – Aftercare for Wooden Venetian Blind

- **Caring for your Wooden Venetian Blinds**

The natural warmth of wooden blinds enhances any home, as wooden blinds have cords to operate its important that the cords are not tied up or knotted as this can affect how the blind functions.

You should have a cord to open and close the slats and a separate one to raise and lower the blind. When raising and lowering the blind you will need make sure you have the weight of the blind supported, pulling the cord across to the left releases cord from the locking mechanism blind up to the desired height and the locking off the cord by pulling the cord across to the right-hand side on the blind.

- **Cleaning your Wooden Venetian Blinds**

Like all wooden products, excess moisture can be detrimental to your blinds, causing them to expand and warp, so we strongly recommend that you avoid using any water or liquid cleaning products as part of your cleaning routine. Many of our wooden blinds have also been treated with special stains and varnishes to give you the finish you require, liquids may causing any treatments to peel away.

The quickest cleaning method is to simply close the slats in one direction and wipe over with a feather duster or dry cloth. Open the slats and close again, this time in the opposite direction and wipe down the slats as before.

If you have a low suction vacuum cleaner with a soft brush attachment, you can also use this method to clean your wooden blinds. Vacuum cleaners with powerful suction can cause damage by pulling the slats downwards.

- **Parts covered under your guarantee**

Your guarantee covers snapped chain, broken locking mechanism or tilt control box, fraying/snapped cord. We do not cover stains or snapped slats which has been caused by misuse of the blind. If the blind becomes mouldy or dirty due to damp environments this is also not covered under the guarantee.

If the blind falls after a considerable amount of time and we find the brackets are not faulty or the fixing, we will charge to refit this. If the cord becomes tangled or snapped due to be caught in a door or window opening this also will not be covered.