

## **The Complete Blind Service – Aftercare for Vertical Blinds**

- **Caring for your Vertical Blinds**

The good news is that Vertical blinds need very little maintenance to stay looking good, as the louvres simply hang down and you use the cord or wand to adjust the openness of the louvres or fully opening or closing the blind.

If, over time, your sidewinding mechanism or track becomes stiff or noisy, then you may need to lubricate this area using a professional silicone spray. This is widely available and is safe and effective for use in all areas, including food preparation areas and moisture prone areas such as bathrooms. Silicone spray will keep the mechanism well lubricated and ensure its smooth operation. Use the spray sparingly and avoid contact with the blind fabric so that it does not become stained. If you do not feel comfortable in doing this, we can visit either under the guarantee or for a small charge.

- **Cleaning your Vertical Blinds**

Vertical blinds come in a range of practical fabrics, including PVC, they are very easy to wipe clean simply using a clean, damp cloth. The only part of your blind which may need more attention is the headrail which is where the operating mechanism sits. This can gather dust and will benefit from an occasional clean. If your Vertical blind is in a high usage area, such as a kitchen, you may find that you need to clean your blind more frequently to remove stubborn stains.

To clean your headrail, you should carefully unclip each of the louvres from the headrail brackets so that you can get easy access to the underside of the headrail. Once you have removed the blind, simply wipe the headrail clean with a damp cloth. Then simply click your blind back into place

The Louvres themselves you can place in the bath or a sink with some slightly warm water, they need to be dried straight and not left over a radiator or somewhere in which folds will dry into the fabric. Please always check with us first before doing this.

- **Parts covered under your guarantee**

Your guarantee covers snapped chain, broken side control unit, fraying stitching on the bottom weight pockets. We do not cover stains or ripped/ damaged fabric which has been caused by misuse of the blind. If the blind becomes mouldy or dirty due to damp environments this is also not covered under the guarantee. If the blind falls after a considerable amount of time and we find the brackets are not faulty or the fixing, we will charge to refit this. If the Bottom link Chain becomes tangled or snapped due to be caught in a door or window opening this also will not be covered.