

## The Complete Blind Service – Aftercare for Roman Blinds and Curtains

- **Caring for your Roman Blinds & Curtains**

Roman blinds and Curtains look beautiful at your window and are most suitable for rooms needing a softer touch or blackout usage such as bedrooms, hallways, living rooms and dining areas. Roman blinds a lot like roller blinds are simple to use by operating the side chain in a straight vertical motion. Making sure you care for your blind correctly by using the chain in a straight vertical motion, pulling the cord at an angle can tear or mark the fabric. Another thing that is important when using your roman blinds frequently, is to ensure you keep the folds neat. Running your fingers through the folds when the blind is folded up is the best scenario for this.

When operating your Curtains make sure if you have a corded track you are operating them by the cord and not forcing the curtains themselves. If you have a free gliding track with no cords this is how you operate the curtains, but if they are corded pulling on the curtains can break the track.

If, over time, your sidewinding mechanism or track becomes stiff or noisy, then you may need to lubricate this area using a professional silicone spray. This is widely available and is safe and effective for use in all areas, including food preparation areas and moisture prone areas such as bathrooms. Simply follow the manufacturer instructions for use, making sure you avoid spraying the Roman blind fabric, which may become stained. If you do not feel comfortable in doing this, we can visit either under the guarantee or for a small charge.

- **Cleaning your Roman Blinds & Curtains**

The simplest way to clean a Roman blind or Curtain is by using a vacuum cleaner with an attachment. Open your blind/curtain fully and, using an attachment, carefully brush the fabric in a downwards motion until you have vacuumed the whole of the fabric surface. Pay special attention to the bottom and side edges of the blind. These attract the most dust as they are in regular contact with your window sill, frame and floor.

If your Roman or Curtain does get stained, first try to remove the stain using a clean, damp cloth. Gently rub the affected area with the cloth until the stain begins to lift. Many of our Roman blinds and Curtains are made using fabrics that are dry cleanable. You can call the office to confirm this, do always check with your local dry-cleaning company before taking your blinds down if they are able to carry out the works.

- **Parts covered under your guarantee**

Your guarantee covers snapped chain, broken side control unit, fraying fabric or loose bottom bars. We do not cover stains or ripped/ damaged fabric which has been caused by misuse of the blind. If the blind becomes mouldy or dirty due to damp environments this is also not covered under the guarantee. If the blind falls after a considerable amount of time and we find the brackets are not faulty or the fixing, we will charge to refit this.