

The Complete Blind Service – Aftercare for Roller Blind

- **Caring for your Roller Blinds**

Roller blinds are simple to use. Making sure you care for your blind correctly by using the chain in a straight vertical motion, pulling the cord at an angle can tear or mark the fabric. Other than making sure the chain is used correctly roller blinds shouldn't cause any other issues.

If, over time, your sidewinding mechanism becomes stiff or noisy, then you may need to lubricate this area using a professional silicone spray. This is widely available and is safe and effective for use in all areas, including food preparation areas and moisture prone areas such as bathrooms. Simply follow the manufacturer instructions for use, making sure you avoid spraying the Roller blind fabric, which may become stained. If you do not feel comfortable in doing this, we can visit either under the guarantee or for a small charge.

If your roller blind has a spring control making sure you control the spring motion is key. If you pull the blind down and release the cord the blind may spring back too quickly or over roll which will damage the blind. Guiding the cord in your hands until you have the desired length is the best way to operate a spring roller blind.

- **Cleaning your Roller Blinds**

Roller blinds are a practical choice for high usage areas, especially if you choose a wipe clean performance fabric, which is specially designed for these areas. If you do have a PVC fabric you can use antibacterial wipes, however if it's a standard fabric please do not use any cleaning products as they will remove the colour from the fabric.

Even if you don't have a specialist fabric your Roller blind is easy to keep clean. For regular cleaning, all you need to do is open your blind fully and wipe in a downwards motion from top to bottom using a clean, very light damp cloth. Make sure the cloth is not too damp as it can warp the fabric and distort the blind.

You can also give your roller blind a Hoover with a small nozzle, this should lift off and dust which may settle on the top or above the bottom bar.

- **Parts covered under your guarantee**

Your guarantee covers snapped chain, broken side control unit, fraying fabric or loose bottom bars. We do not cover stains or ripped/ damaged fabric which has been caused by misuse of the blind.

If the blind becomes mouldy or dirty due to damp environments this is also not covered under the guarantee. If the blind falls after a considerable amount of time and we find the brackets are not faulty or the fixing, we will charge to refit this.