

## **The Complete Blind Service – Aftercare for Pleated Blinds**

- **Caring for your Pleated Blinds**

Pleated blinds are incredibly popular in Bedrooms, conservatories and large roof spaces as they have great blackout and heat qualities. As pleated blinds have cords to operate its important that the cords are not tied up or knotted as this can affect how the blind functions.

You should have a cord to raise and lower the blind. When raising and lowering the blind you will need make sure you have the weight of the blind supported, pulling the cord across to the left releases cord from the locking mechanism blind up to the desired height and the locking off the cord by pulling the cord across to the right-hand side on the blind. If you have a tensioned blind, you will have a handle depending on the height of the blind you may be able to do this manually or with a control rod. Make sure when using the control rod, you lock the pole onto the handle, not using any other part of the blind to push the blind open or close as this will damage the blind.

Pleated blinds rely on fabric memory and tension to keep the pleats crisp. That's why opening and closing your blinds regularly is important.

- **Cleaning your Pleated Blinds**

Regularly you can save yourself a significant amount of time by avoiding a massive overhaul if you have a large ceiling area with pleated blinds installed. And of course, you'll increase the life of your blinds too, and get rid of dust and insects which may contribute to allergies

Before cleaning your pleated blinds, it's a good idea to blow away any debris, such as dirt or small insects, that may have collected on the back of your blinds. A hairdryer is the perfect tool for this. It may be unpleasant, but as flies can get stuck in the pleats of blinds. Being extremely gentle the next step would be to Hoover the blinds with a small attachment. Be careful not to push too hard as this will move the pleats out of alignment. Alternatively, a feather duster or a slightly damp cloth will help to get rid of any dust on the face of the fabric.

It's important to mention items like carpets and sofas fabric holds onto dust, and as a person sits down, this dust is thrown up into the air towards your roof blinds, so keeping these clean will help keep the blinds clean.

- **Parts covered under your guarantee**

Your guarantee covers snapped cord, broken locking mechanism or fraying/snapped cord. We do not cover stains or ripped fabric which has been caused by misuse of the blind. If the blind becomes mouldy or dirty due to damp environments this is also not covered under the guarantee.

If the blind falls after a considerable amount of time and we find the brackets are not faulty or the fixing, we will charge to refit this. If the cord becomes tangled or snapped due to be caught in a door or window opening this also will not be covered.