

## The Complete Blind Service – Aftercare for Metal Venetian Blind

- **Caring for your Metal Venetian Blinds**

Metal venetians are practical for Kitchens, Living Rooms, Bedroom, Home Office and Conservatories. Metal Venetian blinds have cords to operate its important that the cords are not tied up or knotted as this can affect how the blind functions.

You should have a wand to open and close the slats and a separate cord to raise and lower the blind. When raising and lowering the blind you will need make sure you have the weight of the blind supported, pulling the cord across to the left releases cord from the locking mechanism blind up to the desired height and the locking off the cord by pulling the cord across to the right-hand side on the blind. The wand you just twist to open and close the slats to control the light required.

- **Cleaning your Metal Venetian Blinds**

Unlike wooden Venetians, Metal Venetians can withhold excess moisture but must be dried so they don't leave water stain marks. We strongly recommend that you avoid heavy use of cleaning products as part of your cleaning routine however a small amount is fine. Stay away from bleach-based products as they may strip the colour from the slat.

The quickest cleaning method is to simply close the slats in one direction and wipe over with a feather duster or cloth. Open the slats and close again, this time in the opposite direction and wipe down the slats as before.

If you have a low suction vacuum cleaner with a soft brush attachment, you can also use this method to clean your Venetian. Vacuum cleaners with powerful suction can cause damage by pulling the slats downwards.

- **Parts covered under your guarantee**

Your guarantee covers snapped chain, broken locking mechanism or tilt control box, fraying/snapped cord. We do not cover stains or snapped slats which has been caused by misuse of the blind. If the blind becomes mouldy or dirty due to damp environments this is also not covered under the guarantee.

If the blind falls after a considerable amount of time and we find the brackets are not faulty or the fixing, we will charge to refit this. If the cord becomes tangled or snapped due to be caught in a door or window opening this also will not be covered.